

Reusable Product Rebate Terms and Conditions

- The Reusable Product Rebate is available only to City of Joondalup residents.
- The Reusable Menstrual Product Rebate includes reusable period underwear, reusable sanitary pads, menstrual discs, menstrual cups.
- The Reusable Incontinence Product Rebate includes reusable incontinence underwear and reusable incontinence pads.
- The Reusable Nappy Rebate includes reusable nappies, reusable nappy inserts and reusable swim nappies.
- Rebate does not include delivery costs, product hire, and single use items.
- The applicant must provide a proof of residence, e.g. drivers licence, rates notice or utility bill.
- The City will accept one application for each rebate per household.
- The rebates are only applicable to households currently paying the annual refuse charge.
- To apply for a reusable product rebate, the applicant must complete the online application form.
- The applicant must provide a copy of the receipt or proof of purchase. The receipt must include the retailer's name, date, and clear identification of the product and cost of each individual item purchased.
- Proof of purchase must be **no older than three months**.
- If paid via Afterpay or similar services, proof of payment instalments paid in full must be submitted when applying for the rebate.
- The proof of purchase must be a whole copy, not partial copy.
- By accepting this rebate, applicants agree to be contacted six months following receipt of the rebate to take part in a user survey.
- This rebate does not apply to purchases by commercial businesses.
- City of Joondalup holds the right to reject any application.
- Your application will be assessed and if approved, the rebate amount will arrive in your nominated bank account within 28 days of receipt of completed application.
- 50% of the purchase price, up to \$50, for reusable period products.
- 50% of the purchase price, up to \$80, for incontinence products.
- 50% of the purchase price, up to \$80, for reusable nappy products. Alternatively, residents can attend a City cloth nappy workshop and apply for 100% of the purchase price back for an \$80 nappy starter pack.
- Rebates are allocated on a first come, first served basis. City of Joondalup reserves the right to decline a rebate once the capped amount per rebate is reached in the current financial year.

Collection Notice

The City of Joondalup collects the personal information on this form to process reusable product rebates.

Providing this information is voluntary, and by submitting this form you consent to the City using and disclosing your information for this purpose and directly related purposes, including to review eligibility for the program, process rebate funds and provide communication on the status of your application.

If you do not provide the requested information, we will be unable to process your rebate application.

To withdraw your consent or opt out, please contact the City to have your application and any records of your application deleted.

For details about how the City handles personal information, and how to request access or correction, refer to the City's Collection Notice on the privacy webpage. [Privacy | City of Joondalup](#)